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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively, et al.  
SERIAL NO.: 09/410,511  
FILING DATE: September 30, 1999  
TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND  
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER  
EXAMINER: Blair, Douglas B.  
ART UNIT: 2142

CERTIFICATE OF MAILING

I hereby certify that this paper is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Box Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date printed below:

Date: 4-21-03

Name: Diane Morse  
Diane Morse

AMENDMENT

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Technology Center 2100

Dear Sir:

This paper is in response to the Office Action dated March 27, 2003. Please amend the above-identified application as shown.